



**Services from Crypto AG:
Risk-free handling of information at all times**

SERVICES



Can you rise to the challenge of “maximum information security”?

Information security can only be achieved with expert knowledge and professionally planned processes. You are probably faced with the question of what exactly the optimum mix is: How much should our company do and how much should we have outsiders do?

With the portfolio of Crypto AG, you will have an easier time answering this question. With our services, you can be sure that the individual security solution we create for you:

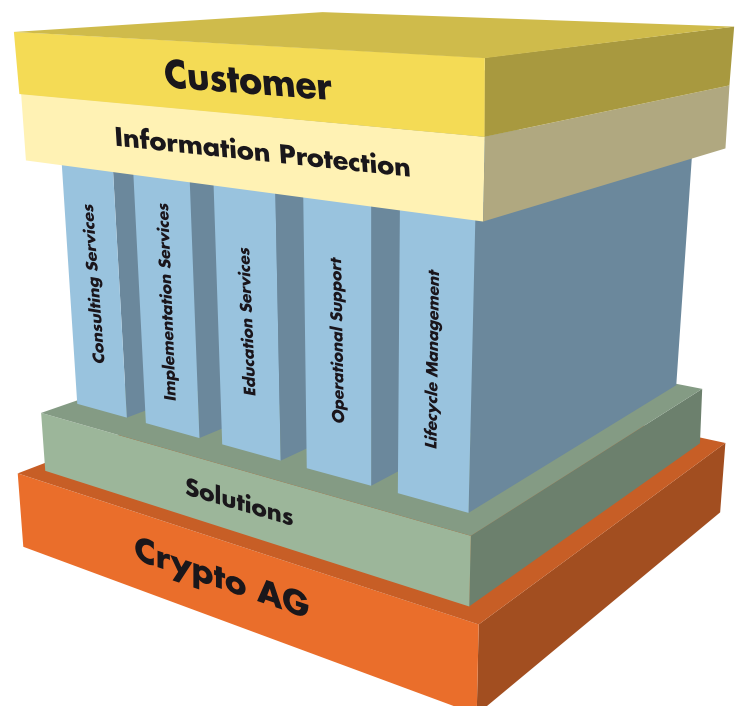
- has a customised design created by a world-recognised security partner;
- combines the most modern technology products with state-of-the-art cryptography;
- is implemented seamlessly in your ICT environment;
- is easy for you to operate and will remain highly available over the long term;
- is always upgraded to the latest state of the art;
- and protects your information from any and all types of threats.

We assist you at every phase of a project and throughout the service life of your security solution by providing you with services tailored to your needs.

Information security is always implemented as a customised project, so you can determine the scope of services based on your own requirements and objectives.

Adjustments can be made even after the project launch. You only pay for the services you actually need.

You select the services you desire from our portfolio:





The services portfolio of Crypto AG



Consulting Services

Experts analyse the current status of your communication system and workflow and recommend ways of improving their efficiency, throughput or level of security. These recommendations can be used internally to justify your investment decisions and support your budgeting process.



Implementation Services

From your initial idea up to the handover of your turn-key ICT solution, Crypto AG is your ideal partner. Our dedicated project manager acts as your single point of contact during all project phases and ensures that any changes to the project are perfectly synchronised with your own project managers. You can be sure your system is planned and commissioned on-time, within budget and in full compliance with the technical and security objectives defined.



Education Services

Crypto AG has decades of experience in transferring specialist know-how at its very own Crypto Academy which has been awarded a “Premium Class” rating from the International Training Center Rating Organisation. The contents of these training courses are specifically tuned to match the needs of your unique system configuration and the individual abilities of your technical and security personnel. Your own experts will be armed with the skills and know-how they need to provide your organisation with a highly reliable communications service.

The portfolio of Crypto AG

Information security is not just based on the encryption expert's experience, know-how and solutions. To guarantee effective implementation in the customer's network structures and high system availability, it also requires a customised package of professional services.

The basic underlying principle, however, is that information security also relies on the ability and commitment of the people directly responsible for it.



Service products and datasheets simplify planning

Operational Support Services

Whenever your experts face issues which go beyond the scope of standard diagnostics procedures, our reliable contact point will provide any type of operational support you require. Experienced engineers will provide you with advice and recommendations on how to get the system back online quickly and/or organise delivery of spare parts. Their quick response will help you maintain your system availability at a consistently high level.

Lifecycle Management Services

Your systems are periodically checked and updated according to clearly defined and contractually agreed boundaries. Plans are drafted according to your unique set of security objectives, system configurations and personnel movements. They may include software and hardware upgrades, migration concepts, and modifications to logistics processes. This experience will help you extend the system lifetime to its maximum, and thus guarantee the best possible return on investment.

Great experience available to you immediately

Specific service products are defined within each of the five main types of services outlined above. These products group together services typically required in each of the project phases. The range of services in each product is based on our company's decades of experience in project execution and customer support. The objective of these service products is to simplify offer processing and project planning, and to render these processes transparent.

They also serve as the basis for cost calculation. The portfolio contains a total of about 50 service products. The services rendered for each product are listed and explained on a datasheet.



Our services give you the ability to do everything that you wish to do yourself.

And they relieve you of any tasks you do not wish to do yourself.

Encryption solutions are designed today for a complex, globalised network environment. Operating and maintenance plans must be constantly adapted to changing technologies. What does that mean for you in concrete terms if you want to carry out your own security project?

- Your security partner provides you with the technological basis, i.e. hardware and software, customised design, engineering and cryptography.
- Specialised ICT expertise is required to implement a security solution in your network. This extends to routers, switches, gateways and other hardware components as well as the protocols, routing processes and Quality of Service (QoS) criteria being used.

- To operate the security systems, particularly security management and system maintenance, your personnel needs appropriate knowledge about security and certain practical skills.
- Ongoing lifecycle management is required to maintain the maximum availability of your security solution over the long term.

Your organisation may already satisfy many of these requirements. If you lack certain expertise in-house, you do not have to develop it on your own. We provide you with the necessary services as part of the project. This approach is more efficient and cost-effective for you. You are the one who decides what degree of autonomy you wish to have.

No matter which ICT infrastructure you operate or which planning horizon you have:

Let our service experts give you a detailed presentation of the portfolio of Crypto AG. You will find every type of support you could need for your security project.



Crypto AG – To Remain Sovereign

Crypto AG is your expert partner for the efficient and secure handling of information. As a legally and economically independent Swiss company, we are not subject to any export restrictions. We have been concentrating on developing, manufacturing and implementing custom security solutions for over 55 years.

Our range comprises the latest technology and comprehensive services. Our support services guarantee autonomous operation and high availability over the system's entire lifetime, whatever the user environment.

You too can rely on the expertise and capability of Crypto AG.

Customers from over 130 countries are already doing just that.

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